

LeBonday Store Facts

While you wait for us to type your consignment, please take a moment to read this!

It is your responsibility to call (240- 249-5908) or email us (hello@lebonday.com) to check on your account. We kindly ask that you request only one check per month (but you can use your balance as store credit at any time!) You can pick up your check at the store or have it mailed to your address on file (for a \$1 fee).

LeBonday offers online access for checking your account:

1. Go online to www.lebonday.com and click “Consignor Account”
2. Your username will be the email we have on file for you
3. Your password will be the same email. Once you login, you can then create the password you would like to use for the account
4. If you have any problems, or would like information on a specific item, please email or call us.

When leaving a voicemail or sending an email, please state clearly: 1. Your first and last name 2. Your phone number 3. And if you would like your check for pick-up or mailing.

Our weeks work like this:

Monday & Tuesday: All messages are checked and returned to the best of our ability

Wednesday: We begin processing the week’s checks (may change depending on holidays)

Friday: Checks are ready for mailing or pick up. Pick-ups are available at LeBonday at 3 pm

How to do a drop-off:

Now that you are in our system, you never have to make an appointment again! Why do a drop off? It’s easy, convenient, and you can do one seven days a week!

1. At home, print out and complete both a “Listing Form” and a “Drop-Off Agreement Form” from www.lebonday.com
2. Bring us your listed and organized items Monday-Saturday from 12:30-5 pm, or Sundays 1:30-4 pm
3. The beauty of a drop-off is that you don’t have to stick around for us to take your consignment in! We will review your items during a quieter moment, price them at your discretion, and donate (in your name) what we are not able to accept (with your permission).
4. You will receive an emailed listing form for what we accepted, with a donation tally of what we could not accept. You will be notified of where your items will be donated.

Condition of Items:

1. New:
2. Excellent Condition:
3. Good:
4. Fair:
5. Other:

If you have any questions, feel free to ask!