

## **Frequently Asked Questions**

### **How Does the Consignment Process Work?**

It is \$5 to open an account for one year of consigning. All clothing must be on hangers, no wholes, no stains, and in gently-used condition. All other items must be in clean condition. Your time and ours is precious and so is your back! We offer a concierge service; if you need someone to come pick up from your house, please let us know when you call to set up the appointment.

### **CONCIERGE SERVICE**

WE offer concierge services for high ends items. We keep Mondays open for walk- in pick up and drop offs if you want to get your piece in quickly or we can set up a separate appointment for you to get your piece in sooner. Please call the Boutique.

### **How Do You Price?**

We go by the market value. We want to sell your inventory , therefore we will price your item 5-10% lower than the three major online consignment stores

### **When Do You Take Consignments?**

WE TAKE WALK- INS only on Mondays., WE TAKE IN ITEMS BY APPOINTMENT ONLY ON TUESDAYS, WEDNESDAYS , FRIDAYS , and Sundays . PLEASE CALL THE SHOP TO GET AN APPOINTMENT WITH US!

### **What Kind of Items Do You Sell ?**

We carry New and pre-loved designers clothing, handbags shoes , and accessories for women,

collectibles, gift cards, new and estate jewelry,

### Can I Sell My PRE-LOVED Items at Lebonday?

Yes! You may view a copy of the **CONSIGNMENT AGREEMENT** here but we fill out all the information at the shop when you come in for your first appointment. Please understand that we do not allow cosigners to do business on the premises of Lebonday. If one of our customers sees an item that you have brought in or we have said "No Thank You " to you may bring it up to the register and we will price and tag it on the spot under your account number and sell it to that customer. LEBONDAY alone deserves the right to do business on our premises, if we see this being abused it will result in termination of your contract immediately.

### What Kind of Items Do You Sell at The Find?

We carry Designers pre-loved /nearly new clothing, handbags shoes , and accessories for women, collectibles, gift cards, new and estate jewelry

### Is There Anything You Do Not Take?

We do not take china, exercise equipment, crystal, or glass. Furniture, and sport and recreation equipment

### When Are You Open?

Our normal business hours are:

Monday: 12-6:pm

Tuesday - 11AM - 6 PM

Wednesday - 11 AM - 7 PM

Thursday - 11AM - 7PM

Friday - 11 AM - 7 PM

Saturday - 10 AM - 3 PM **Is There Anything You Do Not Take?**

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Furniture, and sport and recreation

Equipment ( Refer to the list

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